



PUBLIC NOTICE

IMPLEMENTATION OF ONLINE SYSTEM FOR PROCESSING OF ROADSIDE DEVELOPMENT PERMITS

Kenya National Highways Authority (KeNHA) wishes to notify all applicants for Roadside Development Control permits (i.e. proponents of Access lanes, underground cables, water lines, sewer lines and overhead power lines on the Road Reserves) of the implementation of an online system for application of the permits.

The system integrates online application, approval and payment confirmation modules, thus enhancing efficiency in processing of the permits.

The application is live accessed through our website under the Online Services using the following steps:

1. The applicant applies online, uploading the required data.
2. Verification and approval of the uploaded data is done, after which the applicant receives a payment advice slip (charge sheet).
3. The applicant makes payment at the nearest KeNHA Regional office.
4. Then applicant uploads the receipt on the portal upon which the KeNHA accountant confirms the payment and the permit is issued on the Portal.
5. The applicant prints out the permit.

Training on this new system is currently ongoing and any of the above parties who desires to be trained should send a request to ***kenhapermits@kenha.co.ke***

For clarification, please call our Contact Centre on **Tel: 020-4954000 / 0700 423 606** or **Email: *kenhapermits@kenha.co.ke***. You may also visit the nearest KeNHA Regional office between 8.00am – 5.00pm, Monday - Friday. The Regional offices are located at Eldoret, Kisumu, Mombasa, Isiolo, Nyeri, Nakuru, Garissa, Kakamega, Machakos and Nairobi (Industrial area, Machakos Road).

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DIRECTOR GENERAL